Cary-Grove Area Chamber of Commerce (CGACOC) Privacy Policy

Last Updated: July 17, 2025

The Cary-Grove Area Chamber of Commerce (CGACOC) is committed to safeguarding the privacy of its members, partners, website users, and event participants. This Privacy Policy explains how we collect, use, and protect personal information when you engage with us through our services, events, website, or communications.

Contact Information

Cary-Grove Area Chamber of Commerce 210 Crystal St., Ste. A, Cary, IL 60013 (847) 639-2800 info@carygrovechamber.com

1. Information We Collect

- Personal information you provide (name, phone, email, address, job title, preferences).
- Information collected automatically: IP address, device/browser type, and website usage.
- Information collected via cookies or other tracking technologies.

2. How We Use Your Information

- - To respond to inquiries and provide services.
- To administer user accounts and communication preferences.
- To provide updates, event details, and marketing (if optedin).
- To improve website functionality and ensure security.
- To comply with legal and regulatory obligations.

3. Sharing of Information

- CGACOC does not sell personal data.
- Information may be shared with trusted partners only for business operations or legal compliance.
- Third parties are bound by confidentiality agreements.

4. Cookies and Tracking Technologies

• We use essential cookies to support website functionality. Users may disable cookies via their browser settings, though some features may be limited.

5. Use of Google Maps

• Our website may use embedded Google Maps, subject to Google's Terms of Service and Privacy Policy.

6. Data Retention

 Information is retained only as long as necessary for operational, legal, or regulatory reasons, after which it is securely deleted or anonymized.

7. Data Security

• We implement encryption, access controls, firewalls, regular backups, and ongoing security audits to protect your information.

8. Minor's Privacy

• We do not knowingly collect data from children under 18. If you believe such data was collected, contact us for prompt deletion. contact us for prompt deletion at

9. Your Privacy Rights

- You may request access to, correction of, or deletion of your personal data by contacting us. We will respond within 45 days.
- You can opt out of marketing communications at any time using the unsubscribe link in emails or by contacting us directly.
- You can find their contact details here: <u>https://commission.europa.eu/index_en</u>

10. Do Not Track Signals

• Our website currently does not respond to Do Not Track signals. Any changes to this policy will be noted in a future update.

11. Policy Updates

• We may revise this policy periodically. Updates will be posted with the revised date.

12. Contact for Privacy Inquiries

• To inquire about this policy or exercise privacy rights, please email <u>info@carygrovechamber.com</u> or call (847) 639-2800.

13. Your Data Rights

- You have the right to request access to the personal information we have collected about you.
- You may request corrections to any inaccuracies in your personal data.
- You may ask us to delete your personal information, subject to applicable legal exceptions.
- You may opt out of receiving promotional emails by using the unsubscribe link or contacting us directly.
- You may object to or request restrictions on how your personal data is processed in certain circumstances.
- You may designate an authorized agent to make a data request on your behalf, provided they can verify their authority.