# Cary-Grove Area Chamber of Commerce (CGACOC) Terms & Conditions

Last Updated: July 17, 2025

These Terms and Conditions outline the responsibilities and expectations for users, members, and guests engaging with the Cary-Grove Area Chamber of Commerce (CGACOC), its website, and events.

## **Contact Information**

Cary-Grove Area Chamber of Commerce 210 Crystal St., Ste. A, Cary, IL 60013 Phone: (847) 639-2800 Email: info@carygrovechamber.com Website: www.carygrovechamber.com

#### **Membership Terms**

- Membership is for a minimum of one year and begins on the date of application or invoice.
- Annual fees are non-refundable and must be paid in full.
- Failure to pay will result in suspension until full payment is received.
- Membership is open to businesses and organizations promoting goods and services locally and beyond.
- Conduct that contradicts CGACOC's mission—such as non-payment, spamming, or inappropriate content—may result in membership suspension or termination without refund.

# **Membership Benefits**

- Benefits may include event invitations, directory listings, and promotional opportunities based on membership level.
- Additional guests beyond your membership level may attend events with applicable fees.
- Membership must be active to access benefits.

## **Termination of Membership**

Members may terminate by submitting notice via email, phone, or mail. Benefits will cease at the end of the membership year. CGACOC may terminate membership with written notice due to non-payment not resolved within 7 days.

## **Events Policy**

- Registration is required for all events.
- Walk-ins are only allowed with host venue agreement and payment within 24 hours.
- Cancellations must be received at least 48 hours in advance for refund or transfer.
- Failure to pay event fees may result in suspension.

# **Payment Authorization**

Members authorize CGACOC to charge dues and approved fees using submitted credit or debit card information on an agreed schedule.

## **Communications & Content Use**

- CGACOC may use logos, names, and photos for promotional purposes. Members may opt out by contacting the Chamber.

- Photos taken at events may be published by CGACOC.
- Submitted content may be used for marketing purposes; CGACOC does not claim ownership.

## **Cookie Policy**

Only essential cookies are used for site functionality. Users may disable cookies in their browser settings, though some features may be limited.

## Legal Terms & Liability

CGACOC's website may contain links to third-party sites. CGACOC is not responsible for their content. All site use must be lawful. CGACOC is not liable for damages arising from site use. Users may not reproduce or use CGACOC materials without permission.

#### **Jurisdiction**

These terms are governed by Illinois law. Disputes will be addressed through mediation before legal proceedings. Jurisdiction is Illinois courts.

#### **Anti-Harassment Policy**

CGACOC maintains a zero-tolerance policy for bullying, harassment, or discrimination. This applies to all events and functions. Violations may result in removal from membership and notification of authorities.

## **Equality, Diversity, and Inclusion**

CGACOC is committed to providing equal opportunity regardless of race, age, gender, ability, or background. Reasonable accommodations are available under the ADA.

#### **Reporting Issues**

To report harassment or discrimination, contact the Chamber at: Cary-Grove Area Chamber of Commerce 210 Crystal St., Ste. A, Cary, IL 60013 Phone: (847) 639-2800 Email: info@carygrovechamber.com